

FAQS FOR NATIC AGENTS SEEKING CE/CLE CREDIT

NATIC regularly hosts live continuing education webinars for title insurance agents. Agents of NATIC are eligible to receive continuing education (CE) and continuing legal education (CLE) credits by participating in these online programs. Below is a list of frequently asked questions, which includes details on how to qualify for credit.

Q: How do I know if a course has been approved for CE/CLE credits in my state?

A: The list of states that have been approved for a course are available on the registration and information page for every webinar, as well as on the KnowledgeLink area of our AgentLink website. You may view all of our educational events and their list of approved credits here:

<https://natic.com/Knowledge-Link/Webinars-Seminars.aspx>

Course approval status is updated on a regular basis, but if you have any questions, please feel free to contact our staff at naticeducation@natic.com.

Q: I am not a NATIC agent. Can I still earn CE/CLE credit?

A: CE/CLE credit is only available to active NATIC agents and their employees.

Q: How do I earn my credits?

A: You must complete the following requirements:

1. Be sure to include your license number when you register. We cannot submit credit for you without this information.
2. Stay logged on and attentive (our platform monitors your activity) for the full duration of the webinar, on a separate computer from other participants.
3. Participate in three live polls during the webinar.
4. Complete a brief administered test at the end of the live webinar and receive a passing score.

Q: I arrived late to the webinar. Can I still obtain credit?

A: You must be logged on and attentive for the full duration of the live webinar in order to obtain credit.

Q: I missed a poll question. Can I still obtain credit?

A: You must participate in all live polls in order to obtain credit.

Q: I encountered technical difficulties in attempting to answer a poll or take the test. How does this affect my credit?

A: Please contact our staff for assistance in dealing with these matters at naticeducation@natic.com. We will address each individual situation and help you obtain credit if we can.

Q: When can I expect to receive my credit?

A: Credit applications will be submitted within two weeks following the webinar. We will email certificates of completion within three weeks, after credits are successfully submitted.



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